## REMARKS/ARGUMENTS

Favorable reconsideration of this application in light of the following discussion is respectfully requested.

Claims 1 and 3-11 are pending in the application. No claims are canceled, amended or added by the present amendment. Thus, no new matter is added.

In the outstanding Office Action, Claims 1, 3 and 6-11 were rejected under 35 U.S.C. § 103(a) over Stenman et al. (U.S. Patent No. 6,223,029, hereafter "Stenman") in view of Ugawa (Japanese Publication No. 2002239178, hereafter "Ugawa") and Matsumoto (U.S. Patent No. 7,017,125, hereafter "Matsumoto"); and Claims 4 and 5 were rejected under 35 U.S.C. § 103(a) over Stenman in view of Ugawa and Matsumoto, and further in view of Gopinath (U.S. Patent No. 5,990,885).

Applicant notes that the outstanding Office Action refers to "joint inventors."

However, Applicant respectfully submits that the present invention has a single inventor, as evidenced by the originally filed Declaration.

In response to the rejection of Claims 1, 3 and 6-11 under 35 U.S.C. § 103(a),

Applicant respectfully requests reconsideration of this rejection and traverses the rejection, as discussed next.

Briefly summarizing, independent Claim 1 recites a remote control terminal including a service manager, input means, obtaining means, displaying means, and storing means for storing a plurality of pieces of instruction information, the pieces of instruction information showing the user *how to obtain the predetermined services* and being referred to by the user. The input means selects the plurality of pieces of instruction information stored in the storing means, the obtaining means obtains the instruction information selected by the input means from the storing means, and the displaying means displays the instruction information

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<sup>&</sup>lt;sup>1</sup> Outstanding Office Action page 3, line 1.

obtained by the obtaining means, the instruction information showing the user *how to obtain*the selected service and being referred to by the user.

As admitted in the outstanding Office Action, <u>Stenman</u> in view of <u>Ugawa</u> does not teach showing the user how to obtain the predetermined services.<sup>2</sup> The Office Action asserts that <u>Matsumoto</u> teaches this feature, specifically referencing Figure 5 and column 6, lines 1-23 of <u>Matsumoto</u> for support.<sup>3</sup>

Turning to the applied reference, Matsumoto describes a portable terminal system and a method thereof. It is an object of Matsumoto to provide a terminal system which requires simple operation, and which can be easily operated even by people who have weak eyesight. To achieve these objectives, Matsumoto describes a system which includes "a text browser provided for use in perusing text contents which are supposed to be displayed at a display section," and "a help browser provided for use in perusing help contents which show a method of utilizing said text contents." Matsumoto indicates that the help provided by the help content shows a method of utilizing various content. Further, Matsumoto describes a configuration of a terminal which utilizes LEDs to illuminate buttons which are active and are available to be pressed by a user. Matsumoto also describes a configuration of this terminal which uses vibrations of individual key buttons to enable "even a person having a trouble with eyesight [to] learn the operation method through hearing voice messages [and] feeling vibrations from the key buttons."

Thus, <u>Matsumoto</u> describes an approach to simplify the execution of an operation itself, but does not teach or suggest instruction information showing the user *how to obtain* predetermined services, as recited in independent Claim 1. Accordingly, Applicant

<sup>&</sup>lt;sup>2</sup> Outstanding Office Action, page 5, lines 14-15.

<sup>&</sup>lt;sup>3</sup> Outstanding Office Action, page 5, lines 15-16.

<sup>&</sup>lt;sup>4</sup> Matsumoto, column 2, lines 1-8.

<sup>&</sup>lt;sup>5</sup> Matsumoto, column 2, lines 20-24.

<sup>&</sup>lt;sup>6</sup> Matsumoto, column 2, line 13; column 3, lines 24-25.

<sup>&</sup>lt;sup>7</sup> Matsumoto, column 6, lines 2-4.

<sup>&</sup>lt;sup>8</sup> Matsumoto, column 7, lines 39-43.

respectfully submits that Matsumoto fails to cure the admitted deficiency of Stenman in view of Ugawa. Therefore, Applicant respectfully submits that independent Claim 1, and any claims depending therefrom, patentably distinguish over any proper combination of Stenman, Ugawa and Matsumoto.

Independent Claim 11, while directed to a different embodiment, recites the feature of a storing section configured to store a plurality of pieces of instruction information, the pieces of instruction information showing the user how to obtain the predetermined services and being referred to by the user. Accordingly, Applicant respectfully submits that Claim 11 patentably defines over the combination of applied references.

Accordingly, Applicant respectfully requests the rejection of Claims 1 and 3-11 under 35 U.S.C. § 103(a) be withdrawn.

Consequently, in view of the present amendment, Applicant respectfully submits that the present application is in condition for allowance, and an early action favorable to that effect is earnestly solicited. Should the Examiner deem that any further action is necessary to place this application in even better form for allowance, the Examiner is encouraged to contact Applicant's undersigned representative at the below listed telephone number.

Respectfully submitted,

McCLELLAND,

MAIER & NEUSTADT, P.C.

Customer Number

22850

Tel: (703) 413-3000 Fax: (703) 413 -2220 (OSMMN 08/07)

adley D.

ttorney of Record Registration No. 40,073

Andrew T. Harry

Registration No. 56,959

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